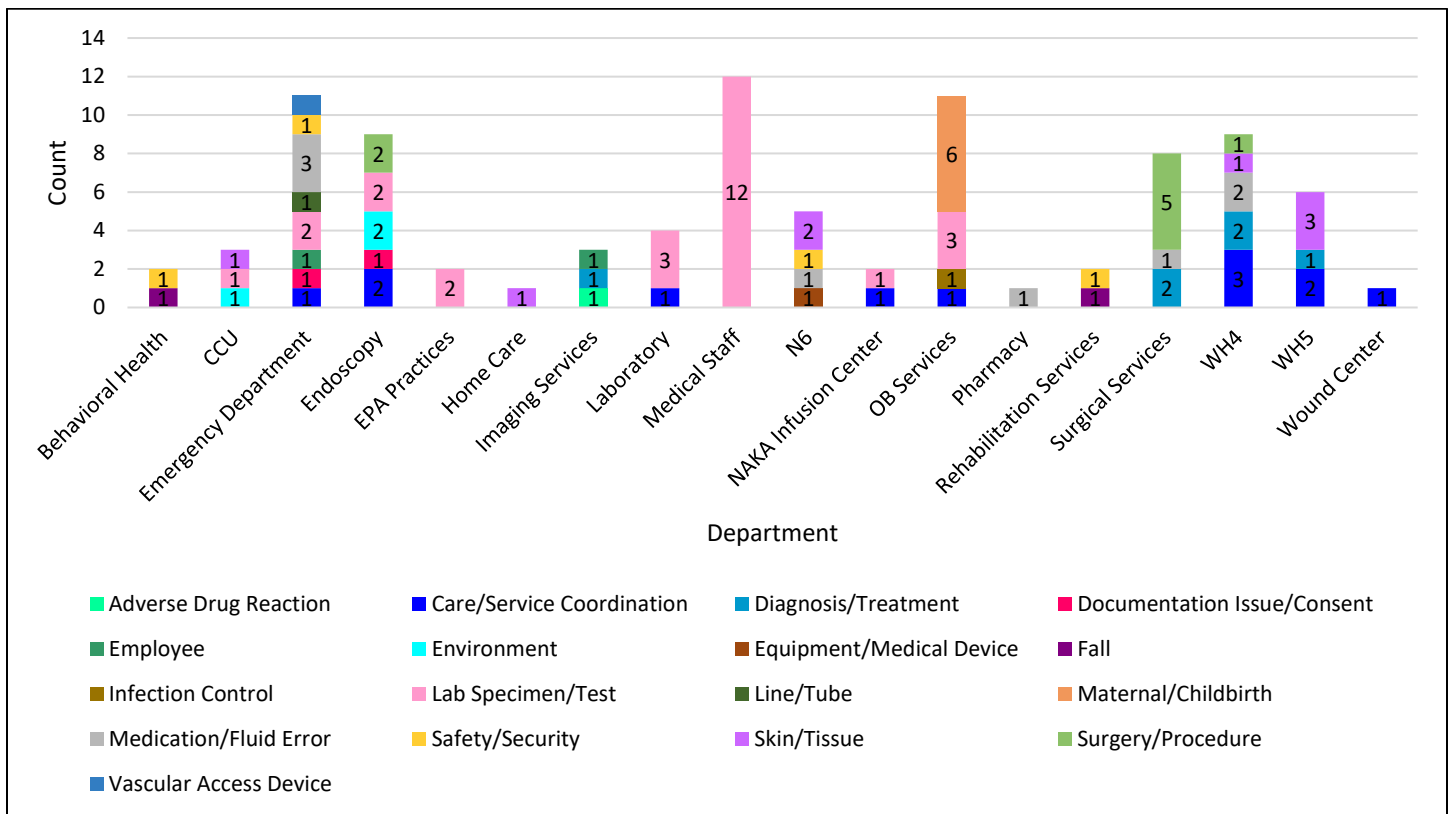# Emerson Health

# Last Week in Patient Safety

**July 25-July 31, 2025**

- For the week of July 25th to July 31st, **92** Safety Events were entered into Emerson's electronic safety reporting system, RLDatix.
- **64%** of Safety Events entered were Near Miss Events.
- **28** of the Safety Events entered had a reporting severity rating of temporary, minor harm or higher.



## Safety Highlight of the Week

A recent safety report submitted through RLDatix helped uncover and escalate a system-related issue that could impact timely patient care.

A provider informed a Radiologic Technologist that they had not received the radiology report for an urgent magnetic resonance imaging (MRI) scan performed two days earlier. Upon investigation, staff had not marked the MRI order as *STAT* in the electronic medical record (EMR). We use *STAT* status for urgent orders that require a quick turnaround. It alerts clinicians to prioritize these tests to ensure timely results.

The Technologist noted that if they do not complete a *STAT* imaging order on the same day, the EMR will automatically change the status to *Routine* when the date is updated—unless someone manually corrects it. While staff know to make this correction, the Technologist pointed out that it is not a highly reliable process that they could easily miss in a fast-paced environment. They also raised the critical question of whether we may be able to automate this process to prevent future delays.

Patient Safety, Risk Management, Imaging Services Leadership, and Information Systems Leadership reviewed the report, and they are now exploring potential system improvements.

The Technologist's attention to detail and willingness to raise concerns reflect a strong commitment to patient safety and continuous improvement.