



EMORY
UNIVERSITY

Business Services

Amazon Lockers Coming to Emory University on October 28, 2025

Emory Business Services is pleased to announce a new partnership with Amazon lockers to provide a secure, self-service option for picking up and returning eligible Amazon packages. Amazon Lockers are: Convenient: Retrieve packages on your schedule, Secure: Packages remain locked until you arrive, and Sustainable: Consolidated deliveries reduce traffic and emissions.

Details:

- Date: Starting October 28, 2025
- Located: ([Map](#)) Barnes & Noble building, 1390 Oxford Road, Atlanta, GA 30307
- Hours: 24/7



Important Information:

- Building entry requires a valid Emory Card swipe for access after-hours.
- Packages must be collected within 3 days of delivery (*check your Amazon notification for details*).
- Most eligible Amazon returns can be dropped at the locker by starting a return with Amazon.
- Amazon Locker IS NOT compatible as a 'ship to' location for Emory Express Orders or Amazon Business Orders.

Helpful Information:

- Please direct **ALL customer related issues or questions** to Amazon's 24/7 customer service line at 1-877-346-6244. Amazon prides itself on providing exceptional customer service.
- If the **locker isn't working properly**, contact Amazon's 24/7 Partner Support at 1-844-370-7449 for immediate assistance.
- If a **package is left outside of the locker**, please contact Amazon's 24/7 Partner Support at 1-844-370-7449 for immediate assistance.

While Amazon Customer Service and 24/7 Partner Support are your point of contact, if you have additional questions or feedback, [Emory Business Services](#) can assist.